



# HBZ BANK LTD.

(A Subsidiary of Habib Bank AG Zurich)

Date: 

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The Manager – eBanking  
HBZ Bank Ltd.  
South Africa

Dear Sir,

**LOCKED PASSWORD**

You are kindly requested to re-activate my existing password(s) for the following account(s):

Account Name	Account Number <i>(11 digit)</i>	Login Name

(Complete this section if you have attempted to login 3 times with the wrong password and require the same password to be reactivated)

**FORGOTTEN PASSWORD**

You are kindly requested to allocate new password(s) for the following account(s):

Account Name	Account Number <i>(11 digit)</i>	Login Name

(All the information as provided on the original application form with regard receiving PIN Mailers will remain unchanged)

Thanking you,

Yours faithfully,

\_\_\_\_\_  
**Authorised Signatory**

\_\_\_\_\_  
**Authorised Signatory**

\_\_\_\_\_  
**Authorised Signatory**

*NB: Two signatories to sign where there is more than one signatory on the account.*