

## HBZBankweb Internet application form

The Manager – HBZBankweb  
HBZ Bank Ltd  
South Africa

Date: \_\_\_\_\_

Dear Sir,

### **Account details & login name**

I/We hereby request for HBZBankweb Internet access for the following account / s:

	Account name	Account No	Limit	Login name
1.				
2.				
3.				
4.				

*(All the columns must be completed. The login name must be at least 8 alpha characters. Provide at least three alternative names. The limit is a daily cumulative limit, which means a single transfer cannot exceed this limit, and in a single day transfers cannot be more than this limit in total Even though you have set the limit here it must still be requested for on line.)*

### **Person authorised to receive the PIN Mailer containing the password**

I/We authorise that the PIN Mailer containing the password for access to HBZBankweb be received from the HBZ Bank branch were my / our account is held by the following person only:

\_\_\_\_\_  
Full Name

\_\_\_\_\_  
Identity Document number

\_\_\_\_\_  
Specimen signature

\_\_\_\_\_  
Initial

**Master User**

I/We understand that the person using the PIN mailer password to access the HBZBankweb will become the Master User who will have unlimited access to the HBZBankweb and may apply for the HBZsecure Key CD which will allow the Master User the following functions:

- ✓ Capture and authorise transfers on there own,
- ✓ Create sub-logins for other persons to perform various functions on HBZBankweb, including preparing and authorising transfers.

**Sub-login Users**

I/We request / do not request (*delete one*) that I/we be given the option on the HBZBankweb to be able to create sub-login users on line. I/We agree that when I/we use this on line option, I/we will have to complete a separate Request for Sub-login Password and HBZsecure Key CD form and send it to an HBZ Bank branch to activate the sub-login user.

**HBZsecure Key CD**

I/We authorise that the HBZsecure Key CD be received from the HBZ Bank branch were my / our account is held by the following person only:

_____	_____
Full Name	Identity Document number

\_\_\_\_\_

Specimen signature

_____	_____	_____
<b>Authorised signatory</b>	<b>Authorised signatory</b>	<b>Date</b>
As per resolution / mandate attached		

*NB – Two signatories to sign where there is more than one signatory on the account*

<b><u>For Office use only</u></b>		
Signatures verified by:	Name: _____	Signature: _____
Manager’s verification:	Name: _____	Signature: _____

**Terms and conditions for third party fund transfers through HBZBankweb using the HBZsecure key**

1. The Customer shall ensure that there is sufficient balance in the account to which the Bank service relates before requesting for a Third Party Fund Transfer. Should sufficient funds not be maintained, the Bank will not effect the transaction and consider such request as null and void without referring back to the Customer.
2. The Customer understands that transfers to third party banks may take up to 3 business days.
3. The Customer understands that in regard to the transfer request, neither the bank nor the Correspondent(s) are responsible for any delay, mistake or omission however caused or mutilation arising in the communication of any kind whatsoever by the electronic system.
4. The Customer understands that any request made through HBZBankweb for Third Party Fund Transfer will bear the date and time of Banks main computer in Zurich.
5. The Customer understands that all transactions processed through HBZBankweb shall be subject to conversion to foreign exchange rates which are applicable on the Banking Business Day on which the request was processed and not the Banking Business Day on which the funds were made or received. Foreign exchange rates displayed on the web site [www.hbzbank.com](http://www.hbzbank.com) at the time of receipt of the request by the Bank are in effect.
6. The customer understands that the currency conversion rates applied on Third Party Fund Transfer requests issued through HBZBankweb will be at the Banks discretion only and issued rates will be binding on the customer for all purpose.
7. The Customer understands that any service rendered through HBZBankweb will be charged as per Banks schedule of charges.
8. The Customer understands that the Bank shall not be responsible for any erroneous payment to Account, Bank, Credit Institution and Credit Card, arising out of the wrong input of Name, Account, Banks Name, Branch, Credit Card Number etc by the Customer.
9. The Customer undertakes to indemnify the Bank in respect of any overpayment resulting from such mistake and authorizes the bank to make a direct debit to the customers account for such overpayment.
10. The Customer understands and gives full freedom to the Bank to select the channel for Third Party Fund Transfers, including, method of payment, and Correspondent Bank(s). The Customer further confirms and agrees to waive any right for holding the Bank responsible for any mistake or omission caused by or due to the Channel selected by the Bank and the Correspondent Bank(s).

- 11.** The Customer understands that the bank will not be liable to the Customer if the bank is unable to perform its obligation under this agreement due to (whether direct or indirect): -
- a) The failure of any machine, data processing system or transmission line, or
  - b) Any period of essential maintenance, critical change, repairs, alterations to or failure of computer system, or
  - c) Any industrial dispute beyond the Banks control, or
  - d) Strike, riots, and civil commotion or due to any natural catastrophe.
- 12.** The Customer undertakes not to disclose the HBZBankweb password and or the User name and or the HBZsecure key C.D, Floppy Disk to any other person. In the event that this becomes known to someone other than the subscriber or the HBZsecure Key C.D / Floppy Disk is lost, the Customer shall immediately inform the Bank.
- 13.** The customer hereby, irrevocably and unconditionally without any right or objection, accepts all debits arising from the use of HBZBankweb and HBZsecure key.
- 14.** The Banks record of any transaction processed by the use of HBZBankweb and HBZsecure Key shall be conclusive evidence of such transactions and binding on the Customer for all purposes.

ALL THE TERMS AND CONDITIONS ABOVE ARE ACCEPTABLE.

\_\_\_\_\_  
**Authorised signatory**

\_\_\_\_\_  
**Authorised signatory**

\_\_\_\_\_  
**Date**

*NB – Two signatories to sign where there is more than one signatory on the account*